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May 21, 2012

Santa Barbara County Grand Jury
1100 Anacapa Street
Santa Barbara, CA 93101

Grand Jury Foreperson:

The 2011-12 Santa Barbara County Civil Grand Jury recently released its report entitled *Vehicle Towing and Citizen Angst*. The City of Santa Maria (City) is named as the affected agency and is required to respond to applicable findings and recommendations within 90 days of the report issuance.

RESPONSE TO THE GRAND JURY FINDING REGARDING *Vehicle Towing and Citizen Angst*

Finding 1: The Santa Maria Police Department has a detailed policy and procedure for vehicle towing.

City Response: The City agrees with the finding.

Finding 2: The Santa Maria Police Department processes each towing citation according to the Department's vehicle towing policy and procedure.

City Response: The City agrees with the finding.

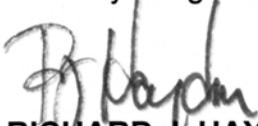
Finding 3: The Santa Maria Police Department gives citizens consideration allowable within the Department's vehicle towing policy and procedure.

City Response: The City agrees with the finding.

Recommendation 1: That the Santa Maria City Council commend the Santa Maria Police Department's vehicle towing enforcement personnel for their service to the citizens of Santa Maria.

City Response: The recommendation has not yet been implemented, but will be implemented within 10 days of this report being accepted by the City Council. A letter from the Mayor on behalf of the Council will be sent to appropriate personnel.

The above concludes the City's response to the Grand Jury's Report on *Vehicle Towing and Citizen Angst*. The City respectfully submits this response to the Grand Jury and thanks you again for all your efforts associated with this 2011-12 Grand Jury Report.

A handwritten signature in black ink, appearing to read "R. Haydon", written in a cursive style.

RICHARD J. HAYDON
City Manager